



# 2019 Annual Report

Providing resources and support to families  
impacted by domestic violence since 1986



## Our Mission

THE CHEROKEE FAMILY VIOLENCE CENTER ENHANCES THE SAFETY OF THOSE IMPACTED BY INTIMATE PARTNER VIOLENCE THROUGH SERVICES THAT EMPOWER VICTIMS WHILE ADVOCATING FOR A COMMUNITY STANDARD OF ZERO TOLERANCE FOR VIOLENCE IN THE HOME.

## Our Vision

WE ENVISION A WORLD WHERE INTIMATE PARTNER VIOLENCE IS A DISTANT MEMORY AND HEALTHY RELATIONSHIPS PROSPER.



# Our Values

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- We respect and honor our clients' individual paths and encourage them to use their strengths in attaining personal empowerment.
- With a focus on personal safety and growth, the services we provide are innovative and forward-thinking.
- We embrace diversity and provide culturally responsive services delivered with compassion and respect.
- We foster a coordinated response by working closely with the community and encouraging volunteer involvement.
- We are committed to high standards of honesty, absolute confidentiality, and accountability for our actions and words.
- We value the history and longevity of our organization and commit to our sustainability and growth through fiscally responsible policies and community education.
- Because system change is integral to client safety, we work toward a global paradigm shift that assumes equality for all.



# From our Executive Director

If there is one constant in life, it is change. This year, we have seen a lot of change at CFVC— from the normal ebb and flow of residents moving in and out of our apartments, to changes in our database systems, to welcoming new faces to the team.

Business author Jim Collins has a great analogy of a bus and getting the right people in the right seats on the bus in his book, Good to Great. While the book was written for primarily business purposes, you can see how we at CFVC can use the same philosophy in the work we do. We have an exceptional group of advocates, administrators, and interns who are dedicated to meeting the needs of the people we serve and are passionate about moving forward with our mission.

Thanks to the continued supporters in the community, we are able to persist on moving our mission forward, and furnish more and more services and resources to those impacted by domestic violence. On behalf of all of us at CFVC, I thank you for your support!

Meg Rogers  
Executive Director



## Noteworthy Numbers

**20**

**Full-time  
Employees**

**10**

**Part-time  
Employees**

**4**

**Interns**



# Our Programs

## CFVC COMMUNITY

Support groups, individualized safety planning, and resources for DV survivors who live outside the CFVC campus

## LEGAL SERVICES

Emergency protective orders, court accompaniment, and advocacy with law enforcement and court systems

## EMERGENCY SHELTER

Safe and secure emergency shelter, crisis hotlines in both English & Spanish, and in-person crisis counseling

## OUTREACH

Raise community awareness by networking with local business, civic organizations, and religious communities while using social media to coordinate community involvement

## COMMUNITY CONNECTOR

Works with CFVC programs to focus on client goals: health, education, income, civic & community engagement

## MULTICULTURAL

Provides linguistically competent services for immigrant survivors of domestic violence with cultural humility

## CHILDREN & TEEN

Children & Teens receive age-appropriate support through groups, clubs, and activities that provide a safe, protected space to heal from the effects of domestic violence

## TRANSITIONAL HOUSING

Income-based supportive housing, providing educational programming including: intimate partner violence, mindfulness, & financial literacy



# 2019 at a Glance

**\$1,106**

DAILY cost of  
running CFVC's  
emergency shelter

**243**

intimate partner  
violence victims  
sheltered by CFVC.

**1,876**

People served by  
CFVC Staff &  
Volunteers

**3,435**

Calls received by  
our 24-hour hotline

**218**

Temporary  
Protective Orders  
filed by CFVC

**236**

women &  
children housed  
by CFVC

**1,758**

services provided  
to children & teens

**3,593**

DV-related calls  
made to Cherokee  
County 911

**208**

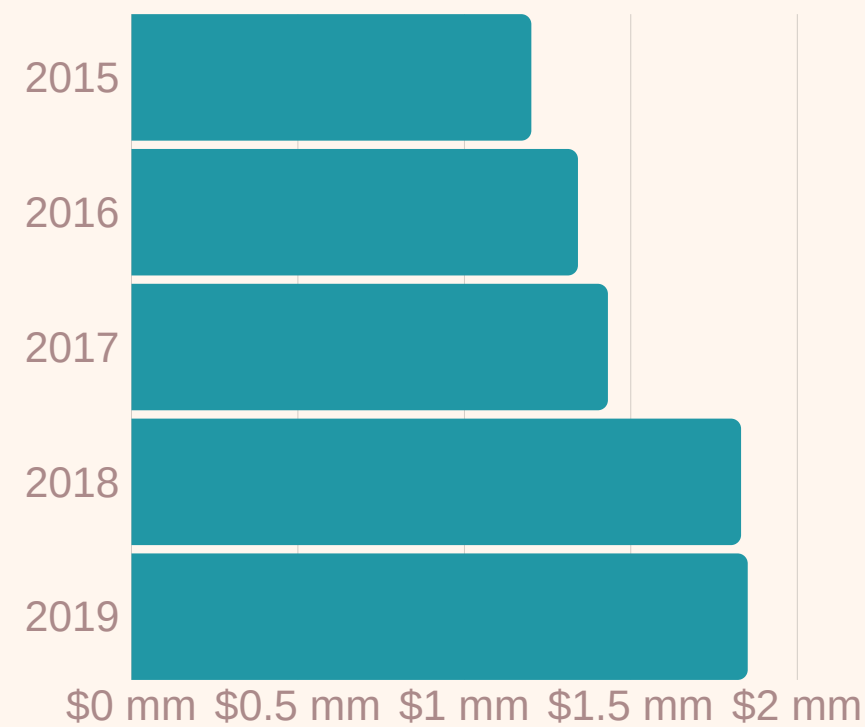
children  
attended **50**  
support group  
sessions

# Our Financials

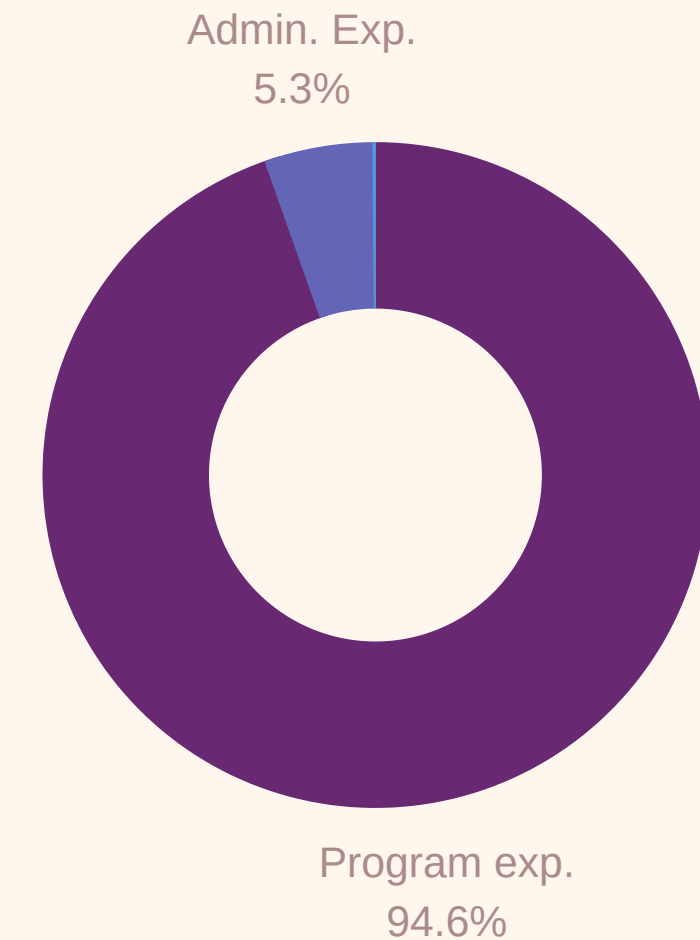
For every \$100 donated to CFVC, more than \$94 is spent on program services for Domestic Violence Survivors. According to Urban Institute, human services nonprofits have an expense ratio of 80%. CFVC's program expense ratio was 94.59%.



2019 REVENUE  
SOURCES



REVENUE  
TRENDS



2019 EXPENSE  
RATIOS



# Legal

Our Legal Program and Legal Advocates offer non-judgmental support, education, and advocacy to survivors of domestic violence throughout the legal process. Rigorous safety planning is conducted with survivors, focusing on legal interventions. As an agency dedicated to helping survivors of domestic violence, stalking, and dating violence, our Legal Program is committed to ensuring survivors understand their legal rights, available community resources, and how best to manage their personal safety.

- We offer DV survivors no-cost legal assistance including filing Temporary Protective Order, answering general questions regarding other civil matters, and safety planning. We also offer assistance for those applying for Crime Victims' Compensation. We rely on collaborations with local attorneys to provide pro bono services.
- Because system change is integral to client safety, we work toward a global paradigm shift that assumes equality for all.
- Follow up services are also provided by the Legal Department, in partnership with Ascension Mental Health and Counseling, CFVC makes contact with survivors whose abusers are participating in this Family Violence Intervention Program.
- After obtaining a 12-month protective order, CFVC Legal Advocates, interns, and volunteers reach out to survivors to conduct a status check and facilitate updated safety planning every 90 days.

## Noteworthy Numbers

**218**

TPOs filed in  
Cherokee County

**3**

Legal  
Advocates

**2,849**

Services  
Provided

**207**

Final TPO Hearing  
Accompaniment



A background image showing a pair of hands holding a small, white, two-story house model with a red roof and a flower box under the window. The image is partially obscured by a semi-transparent dark purple overlay on the left side, which contains text.

## Noteworthy Numbers

**\$1,106**

DAILY Cost to Run Shelter

**3**

Shelter Advocates

**5,423**

Shelter Nights Provided

**7,468**

Services Provided

# Emergency Shelter

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CFVC's Emergency Shelter provided safe, secure, 24 hour emergency shelter for 243 women and children in 2019. Staffed 24 hours a day by 3 full-time advocates, 9 part-time advocates and 3 on-call advocates, we are able to simultaneously staff the crisis hotlines in both English and Spanish, in addition to providing in person crisis counseling for Shelter residents. The shelter team continues to deliver high-quality, trauma-informed client experiences.

- Our full-time emergency shelter case manager assists our clients by helping them hone in on goals to help them become more self-sufficient: housing, employment, and transportation goals top the list. She reviews goals on a bi-weekly basis with the clients to assist them with any obstacles they meet along the path to safety and self-sufficiency.
- We provide daily, individual support to help clients navigate through immediate crisis.
- Support groups are offered at the emergency shelter and in the community to provide continuing emotional support throughout the clients' residence with CFVC.



# Housing



We believe that when a domestic violence survivor has access to affordable housing, it lessens their dependence on their abuser, which offers stability and enhances safety. Our moms and their children are able to develop trust and recover from trauma they endured while participating in the onsite services we provide in our three-year, supportive housing program.

- We distributed move-in kits to each new family who moved in during the year. The kits are filled with housewarming essentials, a welcome gift, and a grocery gift card.
- Housing Advocates provided classes promoting client self-sufficiency: Financial Literacy, Mindfulness, and Intimate Partner Violence.
- Overall, the Transitional Housing Program's goal is to help clients achieve long-term success, allowing them to have the resources to obtain and keep independent housing once they complete the three-year CFVC program. In 2019, we provided Section 8 Housing Vouchers for 10 families graduating our program.

## Noteworthy Numbers

**236**

Women & Children  
Housed

**3**

Housing  
Advocates

**2,143**

Services  
Provided

**17,345**

Safe Shelter  
Nights Provided





# Children & Teens

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## Noteworthy Numbers

**234**

Children  
in CFVC Programs

**2**

Child  
Advocates

**1,758**

Services  
Provided

**50**

Support Groups  
Provided

Our Children and Teens Program continues to evolve to better serve children with whom we work. The focus of the Children and Teens Program remains to provide age-appropriate services that encourage healing from abuse and model healthy relationships. We are continuously changing how we offer programming to best suit our clients' needs.

- Studies show that domestic violence affects children more profoundly than we ever thought possible.
- The majority of the children we serve reside in our Transitional Housing and Shelter Programs. We also have children from different areas of the community who participate in support groups and community activities.
- More than just babysitters, the Children and Teen advocates and interns are available during Club Time in the afternoons for school-aged children. During this time, children have access to a safe, secure area where they can receive homework assistance, supportive conversations, and participate in games, and team-building activities
- Our dedicated staff advocates for the best interests of the children we serve within the school system and the judicial system.



# Multicultural

CFVC has a long history of helping survivors of domestic violence who are part of under-served populations. By providing financial assistance, immigration assistance, and staff for the Statewide Spanish Hotline for domestic violence, the Multicultural Department is able to shine light onto the pathway to safety for immigrant survivors. Since 2005, the Multicultural Department has served 702 individuals from 80 different countries.

- CFVC Staff and Multicultural Clients won 2nd place in the Consulate General of Mexico's Exhibit of Altars. Telemundo aired a story based on the Dia de los Muertos Altar also set up at CFVC's Domestic Violence Candlelight Vigil.
- Outreach initiatives to Spanish-speaking audiences included interviews of our Multicultural Director by Energia Auditiva Radio, Telemundo Atlanta, and Univision television regarding our services provided for the Statewide Spanish Hotline.
- Multicultural staff also began providing presentations at several metro-Atlanta Consulate offices, including The Consulate General of El Salvador and Honduras, The Consulate General of Guatemala, and the Consulate General of Mexico.

## Noteworthy Numbers

**76**

New Clients from  
**25 Countries**

**3**

Bi-Lingual  
Advocates

**595**

Calls on the  
Statewide Spanish  
DV Hotline

**3,413**

Services Provided



# Community



CFVC's Community Program is designed to support domestic violence survivors who do not live on "campus." Survivors who live in Cherokee County and the surrounding areas may still live with their abuser. Therefore, the Community Program is designed to provide support groups, individualized safety planning, and resources tailored to domestic violence survivors in our community.

- The Community Advocate provides vital, trauma-informed crisis counseling to those in the program, and provides wraparound services to encompass the specific needs of each community client, linking clients to resources accordingly.
- In 2019, the Community Program provided services to 126 clients. Services include providing crisis coordination, support groups, resource referrals, and financial assistance.
- The Community Program is dedicated to locating and researching the best referral sources for our clients. During 2019, the Community Advocate was in the community attending forums, collaboratives, and public groups to facilitate a connection between our clients and other service organizations.

## Noteworthy Numbers

**126**

Clients Served

**1**

Community Advocate

**55**

Support Groups Offered

**1,572**

Services Provided

# Our Funders

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**In 2019, CFVC received eight grants from civic, local, state, and federal organizations:**

Criminal Justice Coordinating Council

Judicial Council of Georgia/Administrative  
Office of the Court (AOC)

United Way

Victims of Crime Act (VOCA)

Wells Fargo Foundation

The CarMax Foundation

Shadydale Foundation

Cherokee County Children & Youth





# Our Community Support

As a nonprofit organization, CFVC depends on the support of our community. The generosity of our community partners and individual donors allows our agency to bridge the funding gap and continue this important work. These donations complement the funding we receive, helping cover the cost of providing services for the women and children in our programs each day. We extend our sincerest gratitude to the community partners and individual donors who financially contributed to our vision in 2019.

**WITH THANKS TO OUR PATRONS:**  
(Contributions of \$2,000 and more)

HIS HANDS CHURCH  
WOODSTOCK JUNIOR WOMEN'S CLUB  
TINA'S CAT RUN  
CORELLIA TECHNOLOGIES  
OAK LEAF CHURCH  
PAMELA & MILTON WATKINS FOUNDATION  
MS. MOLLY FOUNDATION

**WITH THANKS TO OUR PATRONS:**  
(Contributions of \$500 and more)

AIRBORNE CANTON  
BRIDGEMILL-SIXES SERVICE LEAGUE  
CREEKLAND MIDDLE SCHOOL  
CRUIKSHANK ERSIN  
DEB HUTCHINSON  
DONNA HALEY  
ESTHER ACOSTA  
EXELON GENERATION COMPANY, LLC  
GIRL SCOUTS TROOP 14659  
HIS HANDS CHURCH  
JONES FAMILY LAW  
JOSH BAGBY  
JUDY DOUGLAS  
LINDA BREEDEN  
MEG ROGERS  
MICHAEL MIMBS  
QUAY FINANCIAL GROUP  
RAYDEO ENTERPRISES, INC.  
ST. CLEMENT'S EPISCOPAL CHURCH  
THE BAGBY AGENCY, INC.  
TREVOR D. ARMSTRONG  
WALESKA UNITED METHODIST CHURCH  
WEEKS LAW, P.C.  
WILLIAM BROWN  
WOMEN OF WOODSTOCK  
WOODSTOCK UNITED METHODIST CHURCH

(Contributions of \$50 and more)

ALLISON HORNBUCKLE  
ANDREA MILLER  
ANGELA CHAMBERS  
APRIL BREEDEN  
B.M. DAVIS  
BARBARA ALLEN  
BARBARA WILKIE  
BIANCA SCOTT  
BRIDGEMILL DENTISTRY  
BUSTER CUSHING  
CARESOURCE MANAGEMENT GROUP  
CELEBRATION OF GRACE LUTHERAN CHURCH  
CHEROKEE COUNTY SOCCER ASSOCIATION  
CHRISTINA MEADOWS  
CLAIRE HELLER  
DARAN BURNS  
DEBRA MURPHY  
DEKALB SCHOOL EMPLOYEES FOUNDATION, INC.  
DENA MCFARLAND  
DOROTHY GRAHAM  
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MEGAN SMIDA

MICHAEL MCDONOUGH  
MICHELLE HOMIER  
MICHELLE JAMROSE  
MICKI FARLEY  
NANCI LAMBORN  
NORA CAMMACK  
PETROLEUM TANK MAINTENANCE  
PHYLLIS FLOWERS  
RACHEL KRAUS  
ROTARY CLUB OF WOODSTOCK  
SOUTHERNITE INTERIORS  
STACY JOHNSON  
STEPHANIE VILLASENOR  
STEPHEN SHELNUTT  
STEPHEN SMIDA  
SUSAN MOONE  
TOMMIE DEGONZAGUE  
VICKI SHELDON  
WOMEN OF THE MOOSE



# Our Board

**Adam Wynn**

VICE-CHAIR

**Lt. Kim Grant -Thompson**

SECRETARY

**Ellia Simon**

TREASURER

**Michelle Frost**

COMMUNITY REPRESENTATIVE

**Michelle Quay**

COMMUNITY REPRESENTATIVE

**Dawn Stastny**

COMMUNITY REPRESENTATIVE

**April Weeks**

COMMUNITY REPRESENTATIVE



**Jennifer Dunn**

CFVC BOARD CHAIR

"I couldn't be more proud to play a small part in the Cherokee Family Violence Center's story as they make strides to help victims of violence in the home through our hotline, emergency shelter services, counseling, transitional housing, legal services & more."

# How Supporters Can Assist

## VOLUNTEER

Email [Stephanie@CFVC.org](mailto:Stephanie@CFVC.org)  
for volunteer opportunities.



## DONATE

Amazon Wish List

[www.cfvc.org/donate-now](http://www.cfvc.org/donate-now)



## FOLLOW US ON SOCIAL MEDIA

Keep up with CFVC news and  
immediate needs on Facebook,  
Instagram, and Twitter:

@CFVCInfo

@CFVCmulticultural

@CFVCteentalk



# Our Goals for 2020

## Offer More Family-Centered Programs

In 2020, we plan to continue to break down the silos of services, offering more family-centered programs so moms and children can work together and build a community focused on self-sufficiency and healing.

## Dedicated Domestic Violence Court

Our Legal Advocates continue to collaborate with the Cherokee County Justice Center to form a dedicated Domestic Violence Court to serve the needs of domestic violence victims.

## Academic Support Services for Children and Youth

We recognize children experiencing domestic violence in their homes are at higher risk of homelessness and falling behind academically. In 2020, CFVC will develop programs and community partnerships to help the children we serve gain the academic and emotional support they need to build resiliency and begin to thrive.







# Thank you for your Support

## **YOU CAN REACH US HERE**

### ADDRESS:

P.O. Box 489, Canton, GA 30169

or

CFVC Main Office

100 Hearthstone Landing Dr., Canton, GA 30114

### DONATE:

[www.cfvc.org/donate-now](http://www.cfvc.org/donate-now)

### PHONE:

770-479-1804